

# DAVE'S AUTO CENTER LIMITED NATIONWIDE TRANSFERABLE WARRANTY & AVAILABLE PREMIUM SERVICE PLAN

## DAVE'S AUTO CENTER REMANUFACTURED PRODUCT

This pamphlet contains  
important warranty information.



**(801)295-5020**

[www.davesautoutah.com](http://www.davesautoutah.com)

### Important Product/ Warranty Information.

Please record for future reference.

*Dave's Auto Center herein also referred to as (DAVE'S)  
This information is for your reference.  
You are not required to send it to DAVE'S  
for your product to be registered under the  
DAVE'S Limited Nationwide  
Transferable Warranty.*

Invoice # \_\_\_\_\_

Purchase Date \_\_\_\_\_

Mileage at which installed \_\_\_\_\_

Purchased from \_\_\_\_\_

Supplier's Phone Number \_\_\_\_\_

The information that follows will outline the steps to take if you should experience a problem with your DAVE'S component. Our warranty coverage is provided on the inside pages of this guide.

1. Contact the installation facility from which you purchased your component or dial **801-295-5020**.
2. Provide the information that you recorded above along with a description of the problem.
3. The component supplier will contact his DAVE'S distributor or DAVE'S AUTO CENTER and the information will be relayed to an engineer at DAVE'S AUTO CENTER.
4. If you should experience a problem away from your home, call **801-295-5020**. Be sure to provide the above component information and a description of the problem. This service is available 24 hours a day, 7 days a week.
5. Our goal is to treat your situation in a prompt, efficient and courteous manner.
6. For any claim to be considered, prior authorization must be given and alleged defective parts must be returned to DAVE'S for inspection.
7. If a breakdown occurs within 250 miles of a DAVE'S AUTO CENTER, the car must be returned to DAVE'S.

### Thank you for your purchase of a DAVE'S Remanufactured Product.

DAVE'S gas and diesel engines, transmissions, transfer cases, differentials, marine products, and performance products, are produced under strict quality control procedures. In addition, DAVE'S adheres to the measured standards and tolerances of the manufacturer who originally produced the component. The reputation of our company is assured through our active membership in such organizations as the Production Engine Remanufacturers Association, the Automatic Transmission Rebuilders Association, Automotive Service Excellence, the Association of Diesel Specialists, and the AERA Engine Builders Association. Our technicians are ASE Certified and DAVE'S AUTO CENTER is AAA approved as well as a member of the Better Business Bureau.

Your DAVE'S product should provide the life and performance similar to a new component because it has been **remanufactured**, not rebuilt. All parts have been carefully inspected, machined, re-qualified or replaced.

**The DAVE'S Premium Service Plan** is an additional way we provide you, our customer, with an option of having Premium Warranty Coverage, adding even greater value to your purchase of a DAVE'S Remanufactured Product, and give you even greater peace of mind as you continue to enjoy your vehicle.

We have created a Premium Service Plan to supply you with coverage that includes Premium Labor Rates and Fluids along with optional Towing and Vehicle Rental. This plan is available for fleets and individual consumers (see plan exclusions).

Our highly trained, in-house, ASE Certified Customer Service Representatives will help you apply this plan to your needs. Should you require warranty coverage, contact our Customer Service Department before beginning work. Authorization must be given by DAVE'S before any repair work is performed.

Simply call 801-295-5020. Please have your original invoice number ready when you call.

# Dave's Auto Center Limited Nationwide Transferable Warranty

DAVE'S warrants components against defects in our workmanship and material in accordance with the schedules and limitations outlined below. Repairs or replacement will be made at the DAVE'S factory within a reasonable time after notice and upon receipt of the goods deemed to be defective per the schedules and limitations of our written warranty. **A warranty case number must be assigned and repair instructions provided prior to repair or replacement of goods.**

## GASOLINE ENGINES:

Short Blocks	6 Months or 8,000 Miles	Parts + Labor <sup>^</sup>
Completes and Special Completes for Cars and Trucks	3 Years or 100,000 Miles	Parts + Labor-†
Industrial/Non-Automotive♦	6 Months	Parts

## PERFORMANCE ENGINES:

Class I, Cars and Trucks (Short Blocks)	6 Months or 8,000 Miles	Parts + Labor <sup>^</sup>
Class I, Cars and Trucks (Completes)	3 Years or 100,000 Miles	Parts + Labor-†
Class II, Cars and Trucks (Short Blocks - Except Racing and Abuse)	6 Months or 8,000 Miles	Parts
Class II, Cars and Trucks (Completes - Except Racing and Abuse)	6 Months or 8,000 Miles 1 Year or 16,000 Miles	Parts + Labor- Parts
Class III	Including Racing Appls.	No Warranty

Time or Mileage, whichever occurs first.

<sup>^</sup>Maximum labor on Short Blocks not to exceed purchase price of unit.

~Motor Homes: Maximum of 25 hours for Completes; Maximum of 20 hours for Special Completes.

†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

♦Please refer to our Special Airline Industry Warranty at [www.davesautoutah.com](http://www.davesautoutah.com)

## TRANSMISSIONS/TRANSFER CASES:

Cars and Trucks	3 Years or 100,000 Miles	Parts + Labor†
Allison Transmissions	1 Year 2 Years	Parts + Labor Parts

Allison Transmissions (for Chevy/GMC 1 Ton and below)	3 Years or 100,000 Miles	Parts + Labor†
Industrial/Non-Automotive♦	6 Months	Parts
Aisin AW55-50SN Valve Body	1 Year 3 Years	Parts + Labor Parts

Maximum labor reimbursement not to exceed \$175

Torque Converters	3 Years or 100,000 Miles	Parts
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## PERFORMANCE TRANSMISSIONS:

Class I, Cars and Trucks	3 Years or 100,000 Miles	Parts + Labor†
Class II, Cars and Trucks	6 Months or 8,000 Miles	Parts

Time or Mileage, whichever occurs first.

†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

ZF transmissions over 1 ton, 2 years/unlimited mileage.

♦Please refer to our Special Airline Industry Warranty at [www.davesautoutah.com](http://www.davesautoutah.com)

## DIFFERENTIALS:

Cars and Trucks	3 Years or 100,000 Miles	Parts + Labor†
Industrial/Non-Automotive♦	6 Months	Parts
Actuators	3 Years or 100,000 Miles	Parts + Labor†

Time or Mileage, whichever occurs first.

†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.

♦Please refer to our Special Airline Industry Warranty at [www.davesautoutah.com](http://www.davesautoutah.com)

Lubricant must be used in applications for which it is provided for warranty to apply.

## Limitations: This warranty applies to products originally supplied by DAVE'S AUTO CENTER. This warranty does not apply and is limited to the following provisions:

Damage as a result of OVERHEATING, LACK OF LUBRICATION, or CONTAMINATION. This remanufactured engine has heat indicator tabs installed. Melting or removal of these tabs for any reason will release DAVE'S of any and all liabilities. The customer accepts and has been advised that the proper oil and oil change interval with a quality filter will be changed every 3000 miles for standard oil and 6000 miles for full synthetic. Exceeding these limits will VOID WARRANTY NO EXCEPTIONS. Damage resulting from PRE-IGNITION or DETONATION. This includes but is not limited to: melted or broken pistons, broken piston rings, damaged cylinder heads and leaking head gaskets. Check engine light issues that are not repaired. Oil leaks carry a warranty term of 6 months or 6,000 miles, whichever occurs first. Limitations are not limited to those listed in this document. Any further limitations listed on customer invoice shall be binding and supersede this warranty.

All labor expense for field repairs, removal and reinstallation shall be determined from hours listed in the current MITCHELL time guide or pre-approved time at the factory approved rate. Standard rate of \$75.00 an hour.

Buyer specifically acknowledges that the components purchased will require additional accessories/components and must be properly installed or the warranty may be void. The limited warranty will be void and not apply to defects or failures caused by (1) overrevving (2) accident, abuse or an operation for which it was not designed, or alteration, either drivetrain or suspension, from the original manufacturer's specifications (3) damaged or inefficient parts, components or accessories not included in the sale (4) dirty or improper installation (5) overheating and/or freeze cracks to blocks, heads or drive cases (6) burned or melted pistons (7) lack of lubricants or fluids (8) detonation or preignition (9) burned thrust bearings caused by rear pressure (10) rust, corrosion or damage caused by electrolysis.

Buyer specifically acknowledges that proper maintenance procedures which include, but are not limited to, changing or calibrating, as applicable, the filter, lubricant, harmonic balancer, fan hub, water pump, fuel injectors, fuel pumps, hoses, belts, etc., must be performed as recommended by the original manufacturer or the warranty will be void. Camshaft timing belts must be replaced in accordance with O.E.M. recommendations. DAVE'S will not assume any responsibility for the cost of this routine maintenance. Failure to change this belt may lead to internal engine damage that will not be covered by the DAVE'S Seller Limited Warranty. BELTS, HOSES AND OTHER ACCESSORY PARTS SUPPLIED BY DAVE'S AS PART OF THE ASSEMBLED PRODUCT, ARE COVERED FOR THE FIRST YEAR OF THE WARRANTY ONLY. Proper installation procedures must be followed to avoid accident or injury.

DAVE'S limited warranty will end after the expiration of time or mileage from the date of the original invoice. Any repairs or replacement will not extend the warranty. The buyer shall be responsible for all defects, thereafter, regardless of cause.

DAVE'S limited warranty is in lieu of all other warranties expressed or implied and DAVE'S AUTO CENTER MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

The buyer must notify DAVE'S of any warranty claim prior to repair for assignment of an authorization number. The work will be performed either at DAVE'S factory or by another selected vendor. It is the sole responsibility of the buyer to pay for such work and, in writing, submit a claim the alleged defective parts shipped prepaid to DAVE'S for its review and sole determination.

Buyer agrees that DAVE'S will not be responsible for (1) incidental or consequential damages (2) lost profits, sales or income (3) injury to person or property (4) oil, antifreeze, fluids or other substances (5) towing charges (6) lift, dock or storage fees (7) telephone calls (8) freight (9) substitute transportation, lodging, etc. (10) unauthorized repairs (11) labor on a gasket kit, oil pump and and lifters purchased with a short block engine or gasket kit supplied with a complete engine.

Buyer and seller agree the seller's price is based upon this limited warranty. Buyer and seller also agree the buyer's sole and exclusive remedy against seller on account of breach of contract, warranty or performance shall be for the repair or replacement at DAVE'S AUTO CENTER, of defects of DAVE'S workmanship or material within the periods of this warranty. The buyer will be responsible for shipment and subject to the limitations and conditions of this warranty.

No benefits or remedies are available under this limited warranty while the invoice for the unit or related services remains outstanding.

Warranty credits not used within 1 year against future purchases will be considered void.

## DIESEL ENGINES:

Short Blocks**		
School Bus	6 Months, Unlimited Mileage	Parts
Class 5-6-7 Truck (33,000 lbs. or less)	6 Months, Unlimited Mileage	Parts
Class 8 Truck (33,001 lbs. or more)	6 Months, Unlimited Mileage	Parts
Industrial/Non-Automotive♦	6 Months, Unlimited Hours	Parts
Transit/Bus Completes**	6 Months, Unlimited Mileage	Parts
School Bus	1 Year, Unlimited Mileage	Parts + Labor
Class 5-6-7 Truck (33,000 lbs. or less)	1 Year, Unlimited Mileage	Parts + Labor ●
Class 8 Truck (33,001 lbs. or more)	6 Months, Unlimited Mileage	Parts + Labor***
Industrial/Non-Automotive▲♦	6 Months, Unlimited Hours	Parts + Labor
Transit/Bus	6 Months, Unlimited Mileage	Parts + Labor***
Running Completes***		
School Bus	2 Years, Unlimited Mileage	Parts + Labor
Class 5-6-7 Truck* (33,000 lbs. or less)	2 Years, Unlimited Mileage	Parts + Labor ●
Class 8 Truck (33,001 lbs. or more)	1 Year, Unlimited Mileage	Parts + Labor***
Industrial/Non-Automotive▲♦	1 Year, Unlimited Hours	Parts + Labor
Transit/Bus	1 Year, Unlimited Mileage	Parts + Labor***
Fuel Pumps	1 Year	Parts + Labor +
Turbochargers	1 Year	Parts + Labor +
Injectors	1 Year	Parts + Labor +
6.0 L Heads	1 Year	Parts

**NOTE: Fuel injectors, fuel pumps, water pumps, hydraulic high pressure pumps, sensors, sending units, turbochargers, glow plugs, belts, hoses and other accessories included with the engine have a one year warranty, after which time they are considered maintenance items and are not covered by parts or labor.**

Parts included in installation kits are covered for the time stated by the manufacturer.

\*\*Does not include problems related to fuel components and accessories not installed by DAVE'S.

\*\*\*Does not include removal and installation.

♦Detroit 8.2 & 8.2T engines and the Isuzu 4BD2T engine, 1 Year Parts & Labor.

▲Two Year Warranty on Cummins 4 & 6 cylinder B Series (3.9 & 5.9) and C Series (8.3) Running Complete engines and One Year Warranty for Complete engines for non-automotive applications. Maximum 18 hours R & R.

●Motor Homes: Maximum of 30 hours for Completes; Maximum of 25 hours for Running Completes.

+Maximum labor for fuel pumps - \$125. Maximum labor for turbochargers - \$100. Maximum labor for electronic fuel injectors - \$75 per bank.

♦Please refer to our Special Airline Industry Warranty at [www.davesautoutah.com](http://www.davesautoutah.com)

NOTE: Maximum 18 hours R & R for all Complete and Running Complete Industrial/Non-Automotive Diesel Engines

## MARINE STOCK NUMBERS:

Short Block Engines	90 Days, Unlimited Hours	Parts + Labor*
	6 Months, Unlimited Hours	Parts
Complete Engines	2 Years, Unlimited Hours	Parts + Labor*
Class II Performance Marine	6 Months, Unlimited Hours 1 Year, Unlimited Hours	Parts + Labor* Parts

\*Marine Labor - Maximum labor on Short Blocks not to exceed purchase price of unit; Maximum hours for Completes - 16.5; Maximum hours for Outboard Powerheads - 10. Maximum hours for Velvet Drives - 10.

## How the Premium Service Plan adds **VALUE for you...**

- Premium Labor Rates – Labor will be reimbursed upon the Mitchell 1 book time guide at a Premium Labor Rate – your choice of up to \$95.00 or \$125.00 per hour! For Marine Engines, it will also raise the Maximum Labor time up to 30 hours.
- Towing - DAVE'S will reimburse a maximum of \$100.00 for towing.
- Rental - DAVE'S will reimburse up to 10 days of rental at a maximum of \$35.00 per day for vehicles – just supply us with the rental agreement.
- Fluids - DAVE'S will reimburse fluid costs up to \$30.00 for gas engines; up to \$65.00 for transmissions; up to \$30.00 for differentials (if fluid is not provided by us); and up to \$65.00 for diesel engines.

Simply make your plan selection, complete the form and mail it to the address below with your signed check or Money Order.

If you have questions or need further information, please call us via...

**phone** – 801-295-5020

**or e-mail** – [info@davesautoutah.com](mailto:info@davesautoutah.com)

Specifications subject to change without notice.



[www.davesautoutah.com](http://www.davesautoutah.com)

## DAVE'S Premium Service Plan Details

The DAVE'S Premium Service Plan follows the same guidelines and time/mileage periods as the standard warranty of the product you purchased. This Premium Service Plan does not extend to any parts not covered under our standard warranty.

- DAVE'S recommended installation procedures must be adhered to or the warranty will be voided:  
Change engine oil and filter at 500 miles (or 10 hours for marine engines) and then at a suggested interval of every 3,000 - 4,000 miles or 3 - 4 months (40 hours or once a season for marine engines) whichever occurs first. Change transmission and differential fluid after 5,000 miles of highway service or 100 hours of severe use. DAVE'S requires lubricants meeting original equipment specifications. Use appropriate additive for limited-slip differentials.

### • EXCLUSIONS:

- Does not include vehicles used for ambulance, off-highway use, package delivery, police, racing, rented or leased, snow removal, dump truck, landscaping, taxi, tow truck, transit, motor home, industrial applications, or vehicles that have been altered in suspension or from the original manufacturer's specifications. This program excludes short block format gas and diesel engines and complete format diesel engines, as well as, gas engines, diesel engines, transmissions, transfer cases and differentials in applications larger than 1-ton.
- Does not cover repairs caused by failure of non-included parts, altered units or add-on parts. This agreement also does not cover overheating, detonation, lack of proper maintenance, wear and tear, improper installation, improper fluid levels or contamination of fluids. This agreement also does not include fire, collision, theft or other damages or casualties not associated with the remanufactured DAVE'S product.
- Does not provide for regular maintenance or if the vehicle's odometer has been tampered with, or for loss of use, inconvenience or other consequential loss or for any repair work not authorized by DAVE'S.

- This service agreement gives you specific legal rights. You may also have other rights that vary from state to state.
- If DAVE'S elects to replace your unit with another remanufactured unit, the replacement is considered to be a repair of the original unit and does not extend the warranty above or beyond the original date or mileage of installation.

### • TRANSFERRING:

- The service agreement is between DAVE'S & the customer listed on the completed form. It is transferable and should be done within 30 days of new ownership, with payment of a \$30.00 filing fee. The agreement is still based upon the original purchase date and mileage. It may only be altered or applied by the owner listed in the agreement at that time.

For any other questions on provisions and requirements of the DAVE'S Premium Service Plan, contact one of our highly trained ASE certified Customer Service Representatives at **801-295-5020**.

## Required Initial Lubricant/Fluid Changes

To assure the long life and continued performance of your remanufactured component, we required that you follow the initial lubricant and fluid changes outlined below. Please follow the guidelines of the equipment manufacturer for lubricant and filter changes thereafter.

### Gasoline Engines:

Change engine oil and filter at 500 miles (or 10 hours for a marine engine) and then at a suggested interval of every 3,000-4,000 miles or 3-4 months (40 hours or once a season for a marine engine), whichever occurs first.

### Transmissions:

Change transmission fluid and filter after 5,000 miles of highway service or 100 hours of severe service.

### Diesel Engines:

Oil and filter should be changed after the first 8-10 hours of highway or commercial service.

### Differentials:

Change differential fluid after 5,000 miles of highway service or 100 hours of severe service. Requires lubricant meeting GI-5, 6 or 6 MIL. SPEC. 2105D or 2105E specifications. Use appropriate additive if limited slip version. You may be required to furnish proof of these services when making a claim.



[www.davesautoutah.com](http://www.davesautoutah.com)

**Please complete this form and return to  
DAVE'S, if you wish to purchase the...**

## DAVE'S Premium Service Plan

Vehicle Owner's Name:

\_\_\_\_\_  
Last First Middle

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
City State ZIP

\_\_\_\_\_  
Phone e-mail

\_\_\_\_\_  
Vehicle Year Make Model

\_\_\_\_\_  
VIN #

\_\_\_\_\_  
Odometer reading at time of DAVE'S product installation

\_\_\_\_\_  
DAVE'S Invoice #

\_\_\_\_\_  
Installing Company

\_\_\_\_\_  
Date of Installation

\_\_\_\_\_  
Vehicle Owner's Signature

\_\_\_\_\_  
Date Signed

I am including my check or Money Order in the amount of \_\_\_\_\_.  
(Please refer to the adjacent page for the cost of the plan you are choosing.)

Please return this completed form to DAVE'S AUTO CENTER  
Transmissions within **45 days of installation**.  
Be sure to sign and date this form, make your plan  
selection and include your check or Money Order made  
out to DAVE'S AUTO CENTER. **Thank you for choosing a  
DAVE'S Remanufactured Product.**

## Please choose one of the following plans...

Your plan coverage is based on the same guidelines and  
time/mileage periods as the standard warranty for the  
product you purchased.

### Gas Engines - Stock and Class I Performance (Below One Ton)

- \$195.00** to cover Premium Labor up to *\$95.00* per hour  
and Fluids.\*
- \$295.00** to cover Premium Labor up to *\$125.00* per hour  
and Fluids.\*
- Optional **\$90.00** to cover Towing and Rental.\*\*

### Transmissions - Stock and Class I Performance; Differentials; and Transfer Cases (Below One Ton)

- \$165.00** to cover Premium Labor up to *\$95.00* per hour  
and Fluids.\*
- \$195.00** to cover Premium Labor up to *\$125.00* per hour  
and Fluids.\*
- Optional **\$90.00** to cover Towing and Rental.\*\*

### Marine Inboard and I/O Gas Engines

- \$645.00** to cover Premium Labor up to *\$95.00* per hour  
and **Book Time up to 30 hours max** and Fluids.\*
- \$825.00** to cover Premium Labor up to *\$125.00* per hour  
and **Book Time up to 30 hours max** and Fluids.\*

### Running Complete Diesel Engines up to and including One Ton and One Ton Drivetrain Applications (Gas Engines, Transmissions, Transfer Cases and Differentials)

- \$270.00** to cover Premium Labor up to *\$95.00* per hour  
and Fluids.\*
- \$345.00** to cover Premium Labor up to *\$125.00* per hour  
and Fluids.\*
- Optional **\$90.00** to cover Towing and Rental.\*\*

\* Fluids up to \$30.00 for gas engines; up to \$65.00 for transmissions; up to  
\$30.00 for differentials (if fluid is not provided by DAVE'S); and up to \$65.00  
for diesel engines.

\*\* Maximum of \$35.00 per day for rental (maximum of 10 days) and  
\$100.00 for towing.

**Gas Engine coverage is for "complete format" engines and  
Diesel Engine coverage is for "running complete" format engines.**